

ACHA's commitments to and achievements in tenant participation:

ACHA are a relatively new organisation (November 2006) and therefore have not had much of an opportunity to demonstrate development. However, since we began we have:

- Quickly put in place a Tenant Involvement Strategy (produced in collaboration with all RTO's (Registered Tenants Organisations) through the Argyll Tenants Panel)
- Increased the Tenant Participation Budget (from year 1 to year 2)
- Formed the Tenants Consultation Register
- Formed four Area Committees (which are tenant led)
- Provided advice and encouragement to 2 sheltered housing complexes in terms of starting up tenants associations
- Provided advice to 2 other groups/individuals who requesting information about starting a tenants association
- Held annual Tenant Seminars
- Provide funding support and encouragement for the Tenants Panel and regular attendance by senior staff when invited
- Chief Executive and Chair of Board of Management pledged to attend the Tenants Panel on a quarterly basis
- Invitation extended by the Board of Management for Tenants Panel to 'sit-in' on a Board meeting
- Invitation from the four area committee to Tenants Panel members in their area to come along to a meeting
- Encouraged attendance at TPAS / TIGHRA conferences
- Encouraged internal/external training for RTO's

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